



07879 414407 - 01473 785059

## Hire Agreement Terms & Conditions

Thank you for hiring from Kiss Dress Hire. To secure your dress for a specific date please make full payment today. Failing to do this will mean that your dress is still available for others to hire. No gown will be held without payment.

I will always advise a Re-fit appointment, to make sure you have all your accessories and that the outfit fits perfectly. Please arrange a refit approximately 4 weeks prior to your event.

**Refits For Proms must be no later than June 5<sup>th</sup>** to ensure there is enough time to make any alterations to your dress. Refit Appointments Can Only Be Booked The Week Before The Appointment Is Needed Please Text on - 07879 414407 to book your free 20 minute refit. Please bring shoes, underwear and any accessories that you intend to wear with the dress. The collection and return of your dress will be arranged at your refit appointment.

One Small Alteration is Free of Charge, anything more is an extra charge listed below or discussed on refit appointment. Alterations need to be paid for before work is carried out. The Dry Cleaning of your dress is included in your hire Price.

<b><u>Kiss Dress Hire Extra Costs</u></b>	
Shorten Dress	£12
Re-Shape Bra	£6
Add Halter Strap	£8
Bead Dress	Price to be discussed & agreed
Lengthen Dress	Price to be discussed & agreed
Dress Delivery	£10
Dress Delivery & Dress At Home	£25.00
Added Alterations	Price to be discussed & agreed
Revamp	To be advised (when priced by seamstress)
Remove Zip & Corset back	£49
2 <sup>nd</sup> viewing appointment	£20
Dress Search	£20
Damage to Dress	£25
Dress not Returned on agreed date	£50 per day
<b><u>If the hired Dress needs replacing due to damage you will be expected to pay the hire price again.</u></b>	

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Late return of your dress will incur a charge of £50 per day.

Please consider your accessories carefully. Some fabrics pluck and pull easily. This can damage the dress to a point that it can no longer be hired out. If this should happen, and the dress has to be pulled from stock due to excessive damage, you will be liable to pay the 'hire price' in duplicate.

In the unlikely event that your dress should be damaged before your chosen hire date, I will do my utmost to replace it like for like; repair the garment or offer a full refund.

Failure to return borrowed accessories will incur an £8 charge per item.

When you collect your dress there should be no unforeseen issues with your dress. However, if you have any questions or concerns regarding your dress please contact me immediately. I cannot help alleviate any issues in the last hour before your function or indeed afterwards. **For these reasons I insist on a try-on prior to your event and to please make me aware of any issues immediately, so I can rectify them and make sure you are 100% happy. I CANNOT FIX A PROBLEM AFTER THE EVENT...BUT I CAN & WILL BEFORE.** You will have your dress at least 24 hours before your function. (unless there is a special circumstance) **YOU MUST TRY IT ON** (a dress rehearsal!) ASAP. I would ask for a simple 'All Ok' text message to be sent to **07879 414407** as soon as you have done this, as I want to ensure everything is perfect & that no last minute problems occur, that I wont have the chance to rectify. **You may text out of hours for this.**

A copy of Terms signed for on your completed Hire Agreement are below

The Outfit You are Hiring is not new, and may have signs of previous wear, please check your outfit to ensure you are completely happy with its condition before signing.  
The full amount is to be paid today (the fitting day) by cheque or cash for the dress to be booked out to you. Until full payment is received the dress will be available to other clients, Once dress is booked & paid for no refund is available. General wear & tear is acceptable anything more will be discussed on return of dress. All accessories are used, complimentary & must be returned clean (i.e. shoes wiped over)

"EXCEPTIONAL CONDITIONS 15/03/20

If your event or function is cancelled for whatever reason a credit note will be available for 12 months from when the dress was booked.

Kind Regards

Apryl